



National Finance Center Customer Notification

Date of Notification: October 6, 2010

Subject: Entry Processing Inquiry and Correction Web System, History Correction Update Processing System Application Unavailable

Database/Customer(s) Affected: All

Dear Customer:

The National Finance Centers (NFC's) Entry Processing Inquiry and Correction Web System (EPIC-Web), History Correction Update Processing (HCUP) System application is currently unavailable. This issue does not impact the *EmpowHR* or client version of HCUP. With the implementation of the Pay Period 20 scheduled release, EPIC Web experienced a problem with the configuration management software. NFC is currently working to correct the situation. You will be notified when the problem is resolved.

If you have any questions regarding this communication, please contact the NFC Payroll/Personnel Call Center at 1-800-981-3026 or (504) 426-6455, Option 3, then Option 2.

DRA/M-5-11-003/006

"Tip of the Week"

For PP20, because of fiscal year-end conversion, please do not use code 1 in the Accounting Data Usage Code field. You may resume using code 1 in this field in PP21.